# Colorado Assessment Tool Project

Purposes and Operationalization of the Intake & Eligibility Screen

### Agenda

- Purposes of the Intake and Eligibility (I&E)
   Screen
- Approach for operationalizing each purpose
- Questions and comments

## Purposes of the I&E Screen

#### Purposes of the I&E Screen

- 1. Utilize Intake Screen to determine whether the Eligibility Screen would be appropriate
- 2. Screen for whether a Full In-home Assessment would be appropriate
- Make sure financial eligibility process has been started
- 4. Identify high risk individuals for expedited eligibility determinations
- 5. Determine whether the IDD or non-IDD Assessment route is appropriate
- 6. Others?

# Operationalizing the Purposes of the I&E Screen

# 1. Determine Whether the Eligibility Screen Would Be Appropriate

- Ask caller "How may I help you"
- Code whether there is an LTSS issue that warrants an Eligibility Screen based on response
  - Provide training language for what is and is not LTSS issue

# 2. Screen for Whether a Full In-home Assessment Would Be Appropriate

- Items should:
  - Be able to be completed easily telephonically
  - Produce a negligible amount of false negatives
- Referred for full assessment if any of the following:
  - 2+ ADL areas
  - Behavior
  - Memory/cognition
- Individual can still choose to receive an assessment regardless of the Screen outcome

### Propose To Adapt Items From The Current 100.2 Initial Screening And Intake Tool

- Bathing
- Dressing
- Eating
- Toileting
- Transferring
- Mobility
- Behaviors

- Memory/Cognition
- Possible Mental Illness
- Possible Developmental Disability
- Brain Injury

Areas of Concern			
☐ Bathing ☐ Dressing ☐ Eating	☐ Toileting ☐ Transferring ☐ Mobility	<ul><li>☐ Behaviors</li><li>☐ Memory/Cognition</li></ul>	<ul> <li>□ Possible Mental Illness</li> <li>□ Possible Developmental Disability</li> <li>□ Brain Injury</li> </ul>

#### 3. Financial Information

- Inform people that there are financial requirements
- Determine if have Medicaid or have started Medicaid eligibility determination process
- If not eligible or haven't started process, start it

# 4. Identify High Risk Individuals For Expedited Eligibility Determinations

- Establish and pilot risk triggers based on information that is already collected as part of the Screen in order to keep it brief
- Pilot will provide additional information on which triggers to use and how to use them

#### Proposed High Risk Triggers to be Evaluated

- Whether the individual lives alone.
- Number of hospitalizations in the past six months.
- The number of calls to 911 in the past six months.
- Previous inpatient psychiatric or neurobehavioral hospital admission.
- The number of emergency room visits in the past six months.
- Whether the individual was in a nursing home in the past year.
- How likely the individual is of being placed in a nursing facility in the next three months.
- Involvement of child or adult protective services
- Loss of caregiver support
- Risk of homelessness
- Interaction with legal system in past 6 months
- The worker's judgment of whether the individual is at risk of institutional placement and/or there is a risk to health or safety.
- Others?



### 5. Determine IDD or non-IDD Assessment Route

 Two separate assessment processes for IDD and non-IDD; Screen will be used to identify which is appropriate

### Decision Tree for IDD/Non-IDD Assessment Route

- We propose the following decision tree based on responses from the I&E Screen:
  - If there is no evidence of a potential developmental disability, then the non-IDD pathway should be chosen.
  - If there potential IDD, the worker will explain the 2 options, including a discussion of the implications of waiting lists, to help the individual determine the most appropriate choice.

# Comments and Questions